



Peridot Studios Terms of Use & Service

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Indemnity

You agree to indemnify and hold Peridot Studios, its affiliates, their respective officers, directors, shareholders, predecessors and successors in interest, employees and agents, ("Indemnified Parties") harmless against any demands, loss, liability, claims or expenses (including attorneys' fees), made against any of the Indemnified Parties by any third party due to, arising out of or in connection with your use of this Website. If Peridot Studios takes any legal action against you as a result of your violation of these Terms, Peridot Studios will be entitled to recover from you, and you agree to pay, all reasonable attorneys' fees and costs of such action, in addition to any other relief granted to Peridot Studios.

Procedure for Claims of Copyright Infringement

If you believe that your work has been copied in a way that constitutes copyright infringement, please provide Peridot Studios the written information specified below. (Please note that this procedure is exclusively for notifying Peridot Studios and its affiliates that you believe your copyrighted material has been infringed.)

- An electronic or physical signature of the person authorized to act on behalf of the owner of the copyright interest.
- A description of the copyrighted work that you claim has been infringed upon.
- A description of where the material that you claim is infringing is located on the site.
- Your address, telephone number, and e-mail address.
- A statement by you that you have a good-faith belief that the disputed use is not authorized by the copyright owner, its agent, or the law.
- A statement by you, made under penalty of perjury, that the above information in your notice is accurate and that you are the copyright owner or authorized to act on the copyright owner's behalf.

General Terms

You agree that these Terms and all matters relating to your access to or use of this Website, including without limitation all disputes, will be governed by the laws of the United States and by the laws of the State of Illinois without regard to its conflicts of law's provisions. Any disputes arising under or in connection with these Terms shall be subject to the exclusive jurisdiction of the state and federal courts of Cook County, Illinois. Any claim under these Terms must be brought within one (1) year after the cause of action arises, or such claim or cause of action is barred. Peridot Studios' failure to enforce any right or provision in these Terms shall not constitute a waiver of such right or provision. If a court finds that one or more provisions contained in these Terms is invalid, void or otherwise unenforceable, you agree that the remainder of the Terms shall be enforceable. Peridot Studios shall have the right to assign its rights and/or delegate its obligations under these Terms, in whole or in part, without restriction.

Money Back Guarantee

We are extremely proud of the quality of our products and our high level of service and we hope that you'll be absolutely delighted with ANY ORDERS you place with Peridot Studios. If for ANY REASON you should have the need to return an item to us for a FULL REFUND WITHIN 6 MONTHS of order placement. This applies to all orders, including personalized items.

If you do not like the items you have received or ordered incorrectly

Please return them to us within 6 months of receipt. Please enclose a copy of your invoice indicating the items being returned, we will be happy to refund you for the returned items. If you are returning a full order, we will also reimburse the full order value including the delivery cost as well. You do need to cover the cost of the return and obtain a free proof of postage from the Post Office so that you can make a claim against them in the event of the goods being lost in the post.

If you ordered incorrectly and need a replacement

This will be regarded as a new order and as such should be made through the website in the usual way which will include postage and packing at the standard rate. Please return the incorrect item as stated above.

If the items have arrived damaged or an incorrect item has been sent:

Please contact us by email within 7 days. We will replace or refund for the damaged goods as required. We will also pay the normal First Class/standard parcels cost of returning your goods. Do not return damaged goods without contacting us first. Postage will not be refunded on faulty goods returned without prior notification.

Any shortages/discrepancies must be advised within 7 days of receipt of your parcel. We therefore advise that you check your order on receipt as we cannot investigate shortages after this time. On the rare occasion that an order is dispatched with an out of stock item, this will be advised on your invoice and will follow once back in stock.

Refunds Policy

Refunds will be made within 14 days of us receiving the returned goods. The payment method of the refund will be as per the original transaction e.g. via the debit / credit card by which the original transaction was made. The refund will include the cost of the original postage for delivery only if the full order is returned to us. If you are returning due to the goods being faulty or incorrectly picked we will also reimburse the cost of returning the items to us.